



COVID 19 PROTOCOL

By making Puppy School booking you acknowledge that you have read, understood and fully accept the additional Covid-19 safety terms and conditions as detailed below. Anyone not adhering to these measures will be asked to leave and will not receive a refund.

This protocol is intended to provide reassurance that every possible measure has been considered to reduce the possibility of transference of the virus known to cause the disease known as Covid 19.

- Those experiencing coronavirus symptoms which include those listed below should not attend Puppy School Uckfield in any capacity: new continuous cough, high temperature, loss of or change to your normal sense of smell or taste (anosmia).
- The Government has advised that face coverings are no longer mandatory, it is up to each person attending if they would like to wear a face mask for the duration of the class. Please ensure you have taken time to carefully expose your puppy to you wearing the mask ahead of classes so that this is not a worry for them (useful video on how to do this: <https://youtu.be/aGXgwDNDi9A>)
- Please ensure you enter and leave the venue 1 puppy group at a time and do not congregate prior and after class.
- Hand sanitiser will be available at entry points; you must use this before entering the venue.
- Attendance is limited to two people (including children) per puppy to help manage social distance requirements.
- Each puppy will have a specified work area and must remain within that area unless otherwise directed by the tutor.
- Any children attending (5yrs +) must be supervised by the accompanying adult(s) to ensure social distancing is maintained.
- Your puppy will be working in the presence of other puppies, at a safe distance, and this will prove to be a valuable socialisation opportunity. Puppy play sessions are strictly controlled and only offered if the tutor feels it is appropriate and safe to do so.
- Your trainer will use their own treats for demonstrating exercises, please ensure you have enough high value treats for your dog in the session. Packets of Natures Menu treats will be available for purchase at £2.50 per pack if you have either forgotten treats, run out, or they are not suitably motivating for your dog.
- Our shop stock will be shared with you via email and all orders will be taken and paid for prior to class. You will be able to pick up your order at the end of class, prior to exiting the hall.
- There will not be the opportunity to speak with you on an individual basis at the end of class about your puppy problems, however you will be added to a WhatsApp group for further support with your puppy questions throughout the duration of the 6 week course.